



Case Study: Lennox International

A leader in residential and commercial business climate controlled systems, Lennox International Inc. contacted RGP seeking a system “to house all SOX documentation (risk and controls, test work-papers, etc.) that would be accessible by both the business and Corporate Audit, with easy visibility to external auditors.”

Flexibility was key.

Lennox needed a flexible tool that was adaptable to meet their needs. Brent Chisholm, IT Audit Manager at that time, shared, “our previous environment made it very difficult, and inefficient, to add/delete/modify items within our SOX documentation.” While there were many tools to choose from that offered SOX compliance features, none matched policyIQ in terms of flexibility, cost, and overall ease of use. Chisholm said, “policyIQ allowed us to make the change in one system that would be reflected in all necessary areas.”

Serving as the “system of record” for key SOX controls and process narratives within their global environment, policyIQ helps Lennox to better track testing progress as well as any deficiencies noted. Integrated workflows have helped ensure documentation travels through the proper review and approve process.



policyIQ is a Governance, Risk and Compliance platform designed to meet YOUR needs. Highly customizable, through simple, straightforward configuration tools, policyIQ supports your process.

Use it for a single part of your GRC program, or leverage the platform for multiple policy, compliance, and audit initiatives with no additional modules to purchase.



GRC technology as *unique* as you are

Expertise from RGP's consultants was invaluable.

Lennox utilized an RGP Consultant to take advantage of their industry expertise help facilitate a seamless implementation.

Chisholm recounted, "This proved to be an invaluable resource to configure the tool around both our internal requirements as well as suggestions from our external auditors, as well. The RGP Consultant came in and first garnered a good understanding of both our business as well as the Corporate Audit structure. He then took this information and proposed a configuration for policyIQ that would help drive efficiency to our SOX testing program. We then spent a couple of week's fine tuning the configuration prior to [rolling out to end users]. Since the implementation, there has been an appetite within other business segments to utilize policyIQ for compliance purposes."

Chisholm also noted that Lennox has granted policyIQ access to their external auditors, "Finally, access has been provided to our external auditor which allows them to gather all test work for controls that they rely on."

Schedule a demonstration or begin your free 30-day trial site today!

Are you ready to take a look at how policyIQ can make your compliance program more efficient, more accurate and more robust? Give us a call and let us show you. We can even set up a trial site for you - with a sample of your data - for you to try.

www.policyIQ.com

412.263.3318

policyIQ is a product of RGP - www.RGP.com

RGP

To the Power of Human