



CUSTOMER SUCCESS STORY: Swift Transportation Co., Inc.

Thank you to Cindy Douglass, Internal Audit Director at Swift Transportation, for sharing their policyIQ story with us.

Swift Transportation started with just a couple of trucks in the mid-1960's and since then has grown to one of the largest truckload carriers in the United States combining strong regional operations, an expedited transcontinental operation, various specialty and dedicated offerings and a comprehensive intermodal package.

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Pre-policyIQ Woes

Like many organizations, prior to the implementation of policyIQ, Swift's SOX documentation management efforts were largely manual. They could not rely on their previous tools to manage version control, they didn't have automated reporting capability, hyperlinking to show relationships between various types of content was problematic and sharing information among the members of remote teams was not feasible with their previous document management process. Without reliable version control, they could not be confident that they were referring to the most up to date information, they struggled with the process of documentation upkeep and lost productivity with the extra time spent addressing these issues.

Version Control and Change History

With the implementation of policyIQ, the Swift team now has confidence when reviewing materials that they are looking at the latest information; they can trace various changes back to when they were executed and by whom. The version control and change history features have proven very useful in the management and maintenance of their documentation. Even their external auditors use policyIQ. The Swift team put together a short slide presentation illustrating how to login and navigate to pertinent areas and also created some key reports for their external auditors. They found that the time and effort spent gathering the right documents, verifying the current version, delivering to the appropriate auditor, etc., was reduced by approximately 90% with the implementation of policyIQ, which now enables the auditors to gather information directly on their own and in a fraction of the time.



Multi-purpose application leads to time and cost savings!

The fact that policyIQ could accommodate their document management needs across several functions was a great selling point for Swift. In addition to populating their Sarbanes-Oxley and Internal Audit documentation in policyIQ, Swift's Quality Team took documentation off of their internal shared server and added it to the web-based application. They have populated policyIQ with the Standard Operating Procedures for all functions, as well as job descriptions and other Human Resources documentation.

“Easy access from anywhere”

The Swift Transportation team realized greater efficiency due to the ease of accessibility afforded by policyIQ. Their operations have grown to serve a network of more than 30 terminals throughout the United States and Mexico. The consolidation of information into a “one-stop-shop” makes it very easy for all necessary parties to access and maintain their documentation. Also reassuring to the Swift team is the fact that they can utilize restrictions to various locations and positions in conjunction with workflow features to govern what others are able to see.

Learn More

Contact us at information@policyIQ.com to speak with one of our team members or to schedule an online demonstration or visit our website – www.policyIQ.com – to learn more about the application, access the pricing calculator, and watch recorded demonstrations.

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*More than 2,500 policyIQ
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Certification Process*

*400+ policyIQ logins in
last 30 days*

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than 30 terminals in the
U.S. and Mexico*

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