



CUSTOMER SUCCESS STORY: Snap-On Incorporated

Thank you to Chitrak “Trak” Patel, Manager, Business Process Improvements and Controls, for sharing his experience of Snap-on’s policyIQ implementation with us.

Who is Snap-on Incorporated?

Snap-on Incorporated is a leading global innovator, manufacturer and marketer of tools, diagnostics and equipment solutions for professional users. Their customers include mechanics and car manufacturers as well as government and industrial organizations. Their products range from wrenches and screwdrivers to roll cabinets and tool chests; and even include management software.

A Fortune 1000 company, Snap-on Incorporated has more than 11,000 employees and more than \$2.5 billion in annual revenues. They have developed a significant and growing global presence with products and services in more than 150 countries and primary centers in North America, Europe, Africa, Asia and South America.

Snap-on’s use of policyIQ for Sarbanes Oxley

Corporate Governance is very important to Snap-on and, as such, they have successfully implemented policyIQ worldwide for all of their associates affected by Sarbanes Oxley (SOX) requirements. Among those associates, they have achieved 100% compliance and usage of policyIQ.

“Easy to Maintain Version Control”

Snap-on has realized improved efficiencies in the time and effort required to make updates to their SOX documentation. Some of these efficiencies are directly related to the solution that policyIQ provided for the version control issues that they wrestled with previously. As a global company, their employees and associates have appreciated their ability to access policyIQ over the web and to make and share their updates from virtually anywhere.

policyIQ

AT A GLANCE

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Expansion of policyIQ to Internal Audit

In 2007, Snap-on implemented policyIQ for the management of their Internal Audit documentation. Snap-on's internal audit work is co-sourced with an outside firm, and now all of their internal audits reside within PolicyIQ. This has made it simple for the firm to store documents and simple for Snap-on's team to review the documentation.

External Auditors are also using policyIQ!

There are lots of fringe benefits afforded by the use of policyIQ for external audits. Chitrak "Trak" Patel, a Manager within their Business Process Improvements and Controls group, gave this description of their experience of external auditors using policyIQ:

"Our outside auditors have commented that PolicyIQ has made it very easy for them to obtain the information they need without interrupting the local business units for information. This in turn has helped build a better relationship with our business units as the outside auditors have less interaction with them, hence more productivity at the local unit."

Learn More

Contact us at information@policyIQ.com to speak with one of our team members or to schedule an online demonstration or visit our website – www.policyIQ.com – to learn more about the application, access the pricing calculator, and watch recorded demonstrations.

*Snap-on has 300
licensed policyIQ users*

*Nearly 10,000 policyIQ
Pages are maintained
from around the globe*

*Snap-on uses policyIQ
for SOX documentation,
Internal Audit and
External Audit*

*Snap-on is a Fortune
1000 company with
more than \$2.5 billion in
annual revenues*

*Their users accessed
policyIQ nearly 600 times
in the last 30 days!*

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