



CUSTOMER SUCCESS STORY: DJO Incorporated

Special thanks to Marc Uda, Internal Audit Manager, for sharing DJO's success story.

Who is DJO?

DJO Incorporated improves quality of life through the global design, manufacture and distribution of products and services that promote musculoskeletal health. A leading global provider of high-quality, orthopedic devices, with a broad range of products used for rehabilitation, pain management and physical therapy, DJO also develops, manufactures and distributes a broad range of surgical reconstructive implant products. DJO is the largest non-surgical orthopedic rehabilitation device company in the United States and among the largest globally, as measured by revenues.

DJO Incorporated was created in 2007 as a result of a merger between ReAble Therapeutics and DJO Opco Holdings. ReAble Therapeutics had purchased policyIQ to manage their Sarbanes-Oxley compliance effort – and upon the merger with DJO Opco Holdings, the scalability of policyIQ allowed them to easily expand their usage to include the new divisions and locations.

Simpler, More Efficient Testing

Prior to implementing policyIQ, the different divisions that now make up DJO Incorporated managed their SOX testing across multiple spreadsheets. This presented a number of challenges. Tests in one business process would often cross-reference a control in a different business process, which might be located on a separate spreadsheet. This made it very difficult to track the relationship between controls and tests. policyIQ made this process much easier, as the system allows linking between tests and controls both in a one-to-many or many-to-one relationship.

Enhanced Communications Between Divisions

Like many policyIQ customers, DJO has multiple divisions around the world. Evaluating the SOX compliance effort across these different locations was a challenge. Before the policyIQ implementation, one division would test its controls differently than another division might. In some cases, the various divisions

policyIQ

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would even use different controls. With policyIQ, DJO was able to standardize their risks, controls and tests across all of their locations. Implementing policyIQ enhanced the communication between DJO's different divisions. Users at the various locations knew that there was a central point of reference for their SOX content. As these Pages are now managed in a central repository, managers at one location can review another location's tests and supporting documentation by simply logging into DJO's policyIQ site.

Powerful Reporting Capability

DJO was also very pleased with policyIQ's reporting capability. They consider it a great benefit to be able to report on their testing status. Previously, testers would submit a spreadsheet with their current testing status. Someone would then need to compile this information into a format that could be presented to a third party, such as an audit committee. Additionally, the submitted spreadsheets would not be standardized from one location to another, so the compiler would need to analyze the information and then pull it together in the desired format. Now, DJO is able to simply run a report to pull in current testing status information and quickly see how far along their testers are in their testing cycles. They are able to create a standard report to quickly pull this information in from all of their different locations, in the desired format.

Learn More

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Used policyIQ to streamline Risks and Controls across multiple locations

Expanded policyIQ to include new divisions after large merger

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